# Luke C. Hansen

# 11544 62nd AVE Blue Grass, IA ♦ LCHansen92@gmail.com ♦ (563) 570-4768 ♦ www.LukeCHansen.weebly.com

#### **EDUCATION**

## University of Northern Iowa, Cedar Falls, IA

May 2015

Bachelor of Arts in Communication and Electronic Media Emphasis in Production and Performance; GPA: 3.0

## **CERTIFICATIONS, SKILLS & TRAININGS**

#### **Leadership and Team Development**

October 2015 - Present

- Providing mentorship for self development
- Training in a business atmosphere

Apple Product Professional - Certification; Adobe Photoshop, Adobe Premier Pro, Audacity, Encoder, Microsoft Office Suite

#### **EXPERIENCE**

Royal Publishing, Moline, IL

# Marketing & Sales Representative

October 2016 - Present

- Made cold calls to prospective customers for advertising needs in publications
- Created ads to be sent to final creation and layout teams; Processed payments and mailed invoices.

## Expert Global Solutions, Davenport, IA

### Customer Representative / Call Center Patient Care Advocate

May - October 2016

- Helped patients and insurance agencies with questions, concerns and billing information
- Received six (6) Customer Certificates and was recognized from corporate as Top Customer Representative

#### Best Buy, Colorado Springs, CO

## Mobile Sales Representative / Connected Device Specialist

June 2015 - March 2016

- Assisted customers with questions on electronical devices and provided service for better technology
- Sought training to be a valuable team member and traveled to stores for work related purposes.

## Cedar Falls Cable Division Channel 15 City News, Cedar Falls, IA

May 2014 - May 2015

#### Interned as Production Assistant – Field Reporter / Editor / Anchor

May - August 2014

- Produced human interest and city project stories to help inform Cedar Falls citizens about the community
- Anchored weekly segments airing on Cedar Falls Utilities and Mediacom Channel 15
- Filmed and edited several hours of video content to produce into 2-5 minute segments
- Covered sporting events (including: Baseball, Basketball, Football, Softball and Swimming)

#### UNI-Television, Cedar Falls, IA

January 2014 – May 2015

# Executive Producer/Director / Technical Director / Reporter / Editor / Anchor / Live Interview Host

- Oversee operations and guide students on running a New/Sports television show
- Produced packages of Cedar Valley community and sporting events and stories
- Edited, filmed, and produced video content

# UNI KULT-LP Radio 94.5 FM, Cedar Falls, IA

Program Director / Music Director

2014 - 2015

- Supervised all DJs scheduling, along with the music and programs played by DJs on-air
- Created PSAs for DJs to announce on the air from Cedar Valley organizations and businesses
- On-air DJ, played various styles of music and engaging listeners with current events and stories

# **LEADERSHIP & VOLUNTEERISM**

DJ / Radio Host

Interpreters Theater, University of Northern Iowa, Cedar Falls, IA

Actor / Assistant Playwright / Assistant Audio and Lighting Director / Videographer

January 2012 - May 2015

October 2012 - May 2015

Northern Iowa Student Government, University of Northern Iowa, Cedar Falls, IA

Fraternity and Sorority Representative

August 2011 – May 2012